

# RAPS TIGRAS Installation Guide

The following are detailed instructions for uninstalling and installing a new version of RAPS TIGRAS on your windows PC.

- Section 1: Installation Notes
- Section 2: Download the newest version of RAPS TIGRAS
- Section 3: Remove the currently installed version of RAPS TIGRAS
- Section 4: Install the newest version of RAPS TIGRAS
- Section 5: Installing the NASA NOCA CA SSL Certificate

## **Section 1**

### **Installation Notes**

#### **Upgrade**

- In order to properly install RAPS TIGRAS, you must remove any previous versions of the software.
- In order to remove RAPS TIGRAS you MUST first stop RAPS TIGRAS Messaging (see Section 3, Step 1)
- If this is an upgrade installation use the same installation location that was used previously (i.e. C:\TIGRAS)

#### **Installation Directory**

The RAPS TIGRAS software by default will be installed to C:\TIGRAS. You may specify an alternate location such as C:\Program Files\TIGRAS.

If this is an upgrade installation use the same location that was previously used

#### **System requirements**

- Hardware: Pentium II or better is preferred
- OS: Windows2000 SP5 or Windows XP
- RAM: at least 128M.
- Resolution: at least 1024 x 768 (65536 color or higher and small font are preferred)

#### **Compatibility**

Note that RAPS TIGRAS is not designed to run on Mac O/S or 16-bit versions of Microsoft Windows, such as Windows 95.

Compatible Operating Systems:

- Windows NT 4.0
- Windows 2000 Professional
- Windows XP Home Edition and Professional Edition
- Windows 2003 Server

#### **Secure Socket Layer (SSL) Certificate**

Note that in order to run RAPS TIGRAS and use the DRAGON Server you must have the NASA PKI SSL certificate installed on your computer.

To ensure proper installation of the SSL certificate use Internet Explorer to perform the installation.

## Section 2

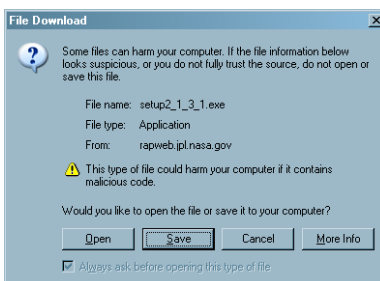
### Download the newest version of RAPS TIGRAS

To acquire the latest version of RAPS TIGRAS software visit the RAPS TIGRAS Download page located at the following URL: <http://rapweb.jpl.nasa.gov/GetTIGRAS.html>

1. Click on the “Download the Latest Release of RAPS TIGRAS Version X.X.X.X” link



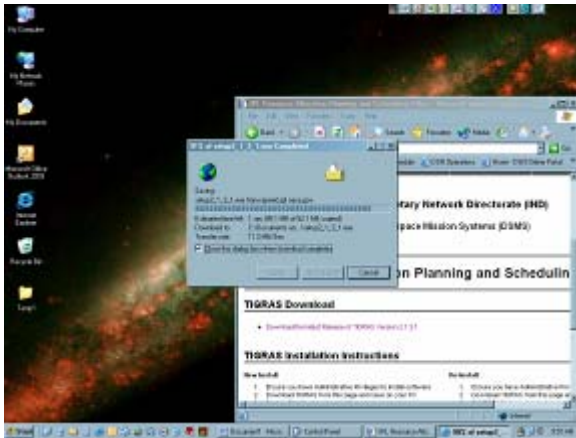
2. Select Save



3. Specify the location to save the setup file then Click Save (In this example the Desktop is selected)



4. Wait for the download to complete



5. Once the download is complete continue to Section 3, Remove the currently installed version of RAPS TIGRAS. If this is the first time installing RAPS TIGRAS on this computer skip to Section 4, Install the newest version of RAPS TIGRAS.

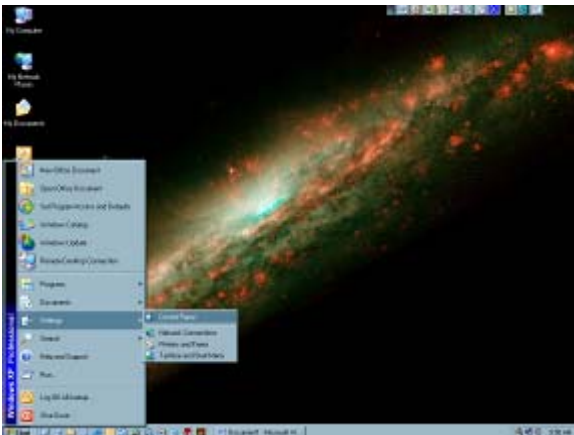
### Section 3

## Remove the currently installed version of RAPS TIGRAS

1. Exit RAPS TIGRAS Messaging before beginning uninstall by right-mouse clicking on the RAPS TIGRAS icon in the System Tray



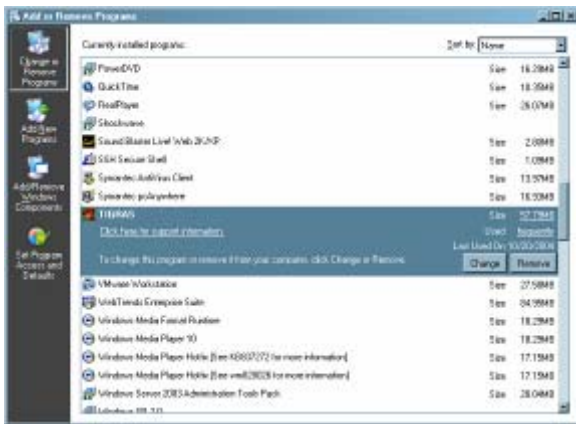
2. Open the Control Panel, by selecting Start, Settings then Control Panel (Note that in this example the desktop is set to the Windows Classic view, your view may differ)



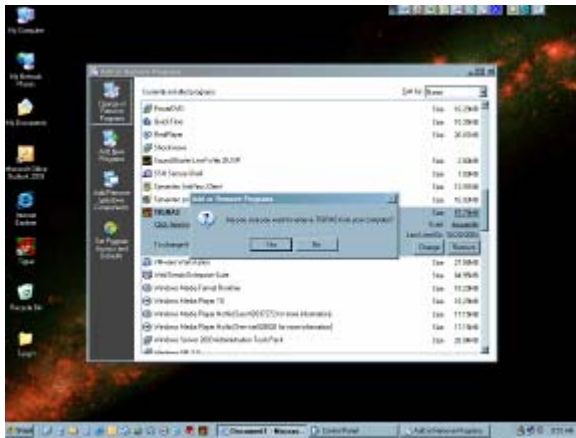
3. Double-click on the ADD/Remove Programs Icon



4. Select RAPS TIGRAS and click Remove



5. Click Yes when asked “Are you sure you want to remove RAPS TIGRAS from your computer?”



6. When the uninstall is complete the RAPS TIGRAS uninstall window will close, at this time close the Control Panel and continue to Section 4

## Section 4

### Install the newest version of RAPS TIGRAS

1. Double-Click the setup file from the location where the file was saved



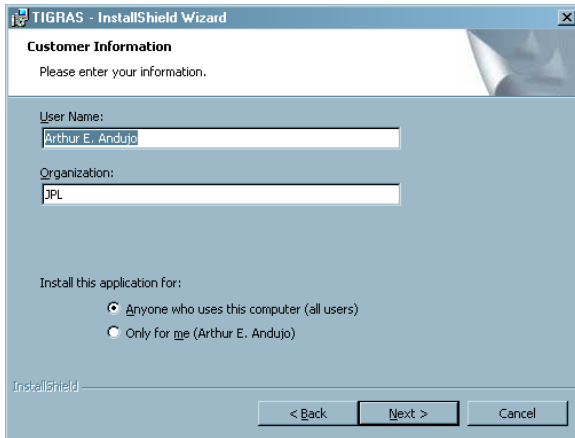
2. Click Next to start the RAPS TIGRAS installation program



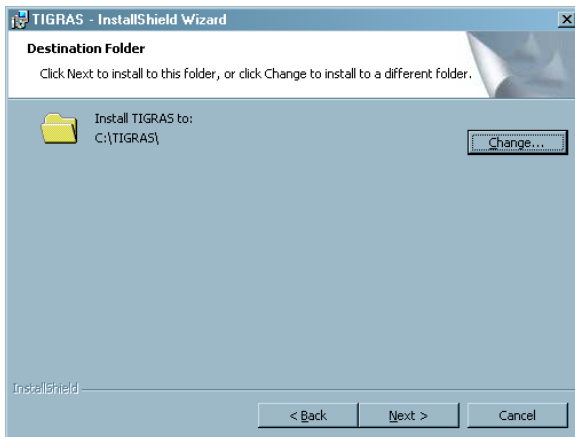
3. Click Next to begin the RAPS TIGRAS installation



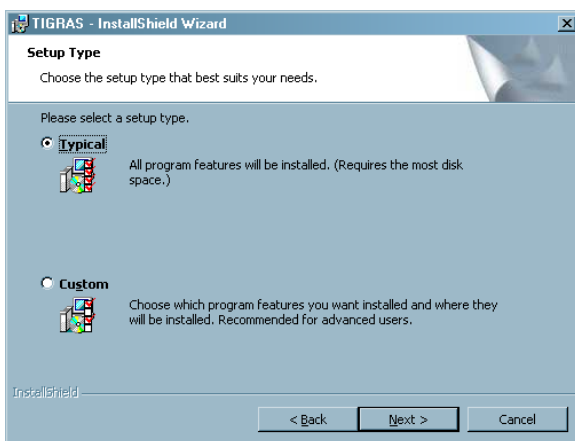
4. Enter or correct user information and select who may use the RAPS TIGRAS software on this computer and click Next



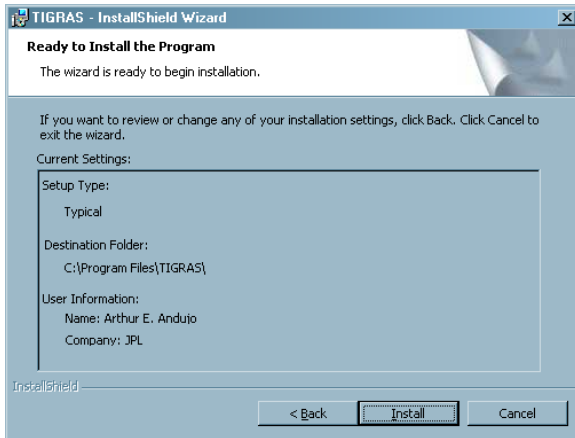
5. Select the location where RAPS TIGRAS will be installed and click Next (If this is an upgrade installation use the same location that was previously used)



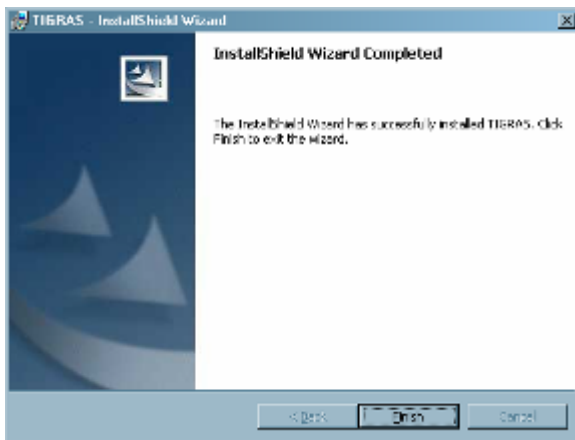
6. Select Typical as setup type and click Next



7. Verify the information you have entered is correct and click Next or click the Back button to go back and change installation options.



8. Click Finish once the installation is complete.



## Section 5

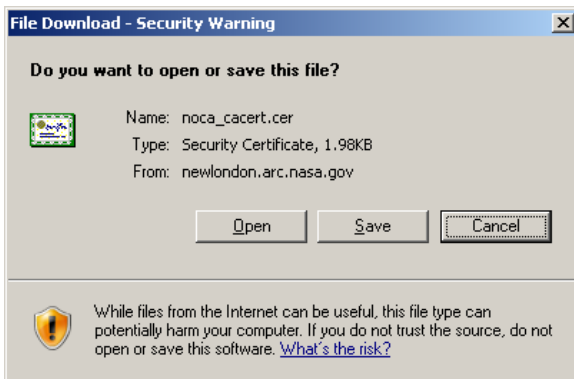
### Installing the NASA NOCA CA SSL Certificate

In order to connect RAPS TIGRAS to the DRAGON server you must have the NASA NOCA CA SSL certificate installed on your computer.

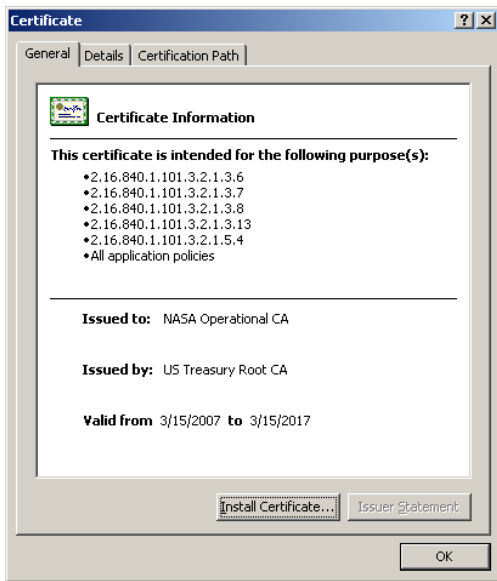
1. Browse to the NASA PKI website at the following URL: <http://newlondon.arc.nasa.gov/>
2. Click on the “GET NOCA CA Cert” link



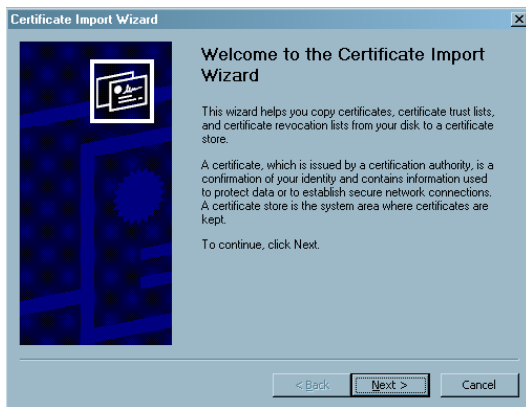
3. Click “Open”



4. Click “Install Certificate” to begin the installation and open the Certificate Import Wizard

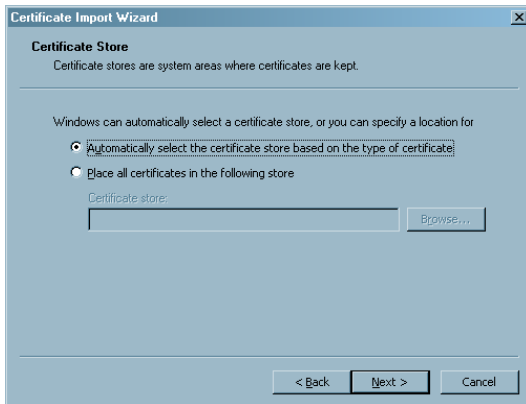


5. Click “Next” to begin installation

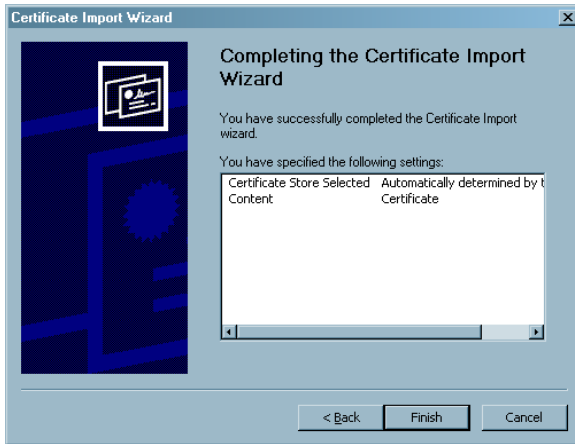


6. Allow the wizard to “Automatically select the certificate store based on the type of certificate”

7. Click “Next”



8. A confirmation window will appear telling you that the installation wizard is complete.
9. Click "Finish"



10. A confirmation window will appear telling you that the installation is complete.
11. Click "OK"

